

SEASON '22/'23

Welcome to the Ripe Market! Whether this is your first time registering with us or you are one of our valued returning Ripe Members, we would like to thank you for taking the time to come and join our community. Once you have filled out the following registration form, we would be happy to book you into one of our upcoming markets, subject to availability.

OUTDOOR MARKET ACADEMY PARK SAT (9AM-9PM) & SUN (9AM-7PM)

ANNUAL REGISTRATION FEE: 300 AED

PACKAGE	DAILY	WEEKEND	MONTHLY
SINGLE	350	650	2,352
DOUBLE	550	950	3,352

INDOOR MARKET SPRINGS SOUK SAT 10AM-10PM INDOOR MARKET TIMES SQUARE CENTER SUN 10AM-7PM

PACKAGE	DAILY	MONTHLY
SINGLE	325	1,100
DOUBLE	525	1,800

SINGLE 1 X TABLE (WIDTH 0.75M | HEIGHT 0.80M | LENGTH 1.5M)
DOUBLE 2 X TABLE (WIDTH 0.75M | HEIGHT 0.80M | LENGTH 1.5M)

POWER REQUIREMENTS ARE SUBJECT TO AVAILABILITY & PRICING UPON REQUEST

- ALL PRICES MENTIONED ABOVE ARE INCLUSIVE OF 5% VAT
- TABLE ALLOCATION IS DECIDED BY THE RIPE MARKET TEAM
- THERE WILL BE A ZERO-CANCELLATION POLICY APPLIED TO ALL VENDORS AVAILING THE MONTHLY BOOKING.

Note: We will not confirm any bookings until the form has been filled out and payment has been submitted.



BOOKING FORM APPLICATION

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Market Card Payment Form

The Ripe Market Vendor, authorizes RIPE EXHIBITION ORGANIZER CO LLC to take payment for the participation in the Ripe Market on the provided credit card for registration fees, bookings and any previous outstanding payments. By signing the below the Ripe Market Vendor agrees that Ripe has the authority to take payment for all bookings made following all Ripe Market Terms and Conditions.

The Ripe Market Vendor confirms the credit card details provided belong to them or they have full authority to use the debit or credit card provided. Should the Ripe Market Vendor provided any fraudulent details, Ripe is excluded from any liability.

Market Vendor Brand Name	
Market vendor Name	
Email	
Mobile	
Name on Card	
Card Number	
Credit Card Expiry Date (MM/YY)	
Payment For (registration/ market participation date)	
Payment Amount	
Date	
Signature	



RIPE EXHIBITION ORGANIZER CO LLC TERMS & CONDITIONS

HOW TO MAKE A BOOKING

•All bookings should be made by email to bookings@ripeevents.com. Please ensure all information is provided or your booking cannot be completed.

PAYMENTS

- VAT is a consumption tax that the end user is obligated to pay and Ripe Exhibitions Organizer Co LLC will be only acting as a collection agent on behalf of the UAE taxation authority. Ripe Exhibitions Organizer Co LLC is legally obliged to comply with this Government mandate from 1st January 2018 at a rate of 5%.
- Ripe Market is a prepaid market; therefore, all payments must be cleared a minimum of 3 days before the market date. Once the booking is confirmed via email, the vendor is liable to pay the full amount.
- For all Arts & Craft / Food vendors can accept the following payment options:
 - Cash Please drop by our offices in the Collective by Ripe building, opposite Bounce in Al Quoz I to hand the amount payable over to the Bookings team.
 - Debit or Credit Card Please complete our Market Card Payment Form on page 3 and email it to bookings@ripeevents.com, or call our team, 04 315 7000, to pay over the phone.
 - Cheque Ripe Exhibition Organiser Co LLC providing the payment has cleared before the participation date.
- Ripe Market does not accept Bank Transfers for payment.
- A late payment fee of AED 75 is charged weekly from any payments not made 3 days before the event.

CANCELLATIONS AND REFUNDS

- All date cancellations or changes must be made in writing to bookings@ripeevents.com. Ripe will not accept any verbal cancellations at a market, WhatsApp or over the phone.
- Date cancellation or changes can only be made 10 days prior to the market date, and a credit note will be issued to the vendor's Ripe Account. Payment is still expected to be paid inline with the original booking payment terms.
- Ripe does not offer cash refunds at any time Date cancellation or changes will be awarded in credit notes only and can only be used at another Ripe Market Event.
- Any cancellation or date changes made within 10 days of your booking will be nonrefundable.
- Credit Notes can only be used at future events subject to availability.
- Date cancellation or changes policy only applies to weekly bookings, no cancellations, credit notes or date changes can be given to monthly or seasonal agreements across all Ripe Market Venues and must adhere to relevant contract terms.

WEATHER CONDITIONS & FORCE MAJEURE:

• Outdoor Ripe Markets remain open throughout the entire Winter season including all weather conditions. No refunds will be given to any Ripe Market Vendors who do not adhere to the cancellation policy regardless of weather conditions.



SAFETY & WASTE MANAGEMENT:

- All Vendors must adhere to Covid 19 rules and regulations in line with the UAE authorities and government updates as well as venue rules and regulations.
- Please ensure that you do not leave any discarded packaging, rubbish or unwanted items at the venue.
- No liquids, including water, oil, ice or wastewater can be discarded at the venue and adequate floor protection must always be used.
- AED 500 penalty charge will automatically be added to your account if you do not clean up before, during or after the event and late payment fees applied until settled.
- If damages are caused at the venue by the Vendor, Ripe reserves the Right to invoice the full amount of the damages to the Vendor, directly or on behalf of the Event Venue.

BRANDING:

- No flags or roll-ups banners are allowed. No branding of any kind can be placed on any venue property apart from inside the designated space. Branding without approval by the Ripe Market team will be removed.
- All standalone branding must be contained within your allotted space and behind your table not in front and not blocking your neighbour's stand.
- All Ripe Market Vendors need to bring their own tablecloths and it is mandatory that they are from tabletop to ground to help hide storage boxes or personal possessions. Table dimensions: width 0.75m | height 0.80m | length 1.5m

MARKETING:

- It is in the interest of every Vendor and the entire Vendor Community to drive awareness about the Event. Vendors must inform their existing customers and follower base about their participation at all Ripe Market's via social media platforms, company website, customer database and any other network channels to create awareness. Please visit the Ripe Market website or contact a member of the Ripe team if you do not receive the marketing tool kit, this is a mandatory part of your participation before and during each event.
- The Ripe Market seasonally creates a fully integrated marketing campaign for our events. The Ripe Market social media channels are an integral part of this campaign. Features are chosen at the discretion of our marketing team.
- Vendors cannot promote participation or awareness of any event that is in competition or at a conflicting time to The Ripe Market.

OTHER MATTERS:

Ripe Exhibition Organizer Co LLC is not liable or responsible for any of the following circumstances:

- The Vendor is, and Organizer shall not be, responsible for the damage or loss of any of The Vendor's items or Kiosk decorations.
- The Organizer is not liable for any losses, damages or injury to The Vendor or its employees, consultants, contractors, visitors, or customers before, during or after the Event.
- The Organizer shall have security presence for the venue however The Vendor is responsible for securing their area at all times.
- The Kiosks and the Event space is the property of the Organizer and will remain the property of the Organizer.
- This agreement is not a Tenancy Contract or Ejari Agreement. This agreement is for the purpose of participation in the Event inside the Venue only.



- The Vendor is responsible to ensure that it takes out and maintains adequate insurance to
 cover its losses or liabilities arising out of or in connection with the Event including Insurance
 of its property, Liability for injury sustained by its employees, customers or third parties, Liability
 for loss or destruction of or damage to property of the venue, the other party and any third
 party; and Insurance against losses arising out of the cancellation of the Event due to causes
 beyond its control.
- This agreement does not establish an exclusive arrangement between The Vendor and The Organizer.
- No second-hand or counterfeit products can be sold during any Ripe Market.
- No items can be kept or stored outside the allocated area at any time. The Vendor gives The
 Organizer permission to remove or dispose of any items outside this area at any time and
 charge the removal cost to The Vendor.
- At the end of the Event, The Vendor must remove all items from the event location. Should The Vendor not remove their items, the Vendor agrees and permits the Organizer to remove and dispose of these items on their behalf and charge any costs.
- The Vendor must follow merchandising feedback. The Vendor is responsible for keeping their area restocked, well presented, and merchandised at all times.
- The Vendor must act in the best interest of the Organiser at all times, if this is not being adhered to The Organizer has this right to remove The Vendors products and terminate the agreement without refund or compensation.
- The Vendor must adhere to all UAE Laws when operating their business including, Trade Licenses, Health Cards, Insurances and Permits.
- The responsibility lies with each Food vendor to obtain all required permits and documentation for participation in the markets. The Organiser will provide required NOCs to support each Food Vendor's application. The Vendor must supply a copy of the Food Permit to the Organiser and have this available at all Events for Food Control inspection.
- The Vendor must act appropriately towards all Venue visitors including appropriate behaviour or dress code within the laws of the UAE and the Venue.
- Ripe Exhibition Organizer Co LLC is not responsible or accountable for the rejection by Municipality Food Control of a Temporary Food Permit after booking has been confirmed on site after an inspection by relevant Food Control authorities because of the failure to comply with Food Control Regulations.
- All Vendors inclusive of food retail, live cooking and food trucks must have at least two items on their menu priced under AED 25 and have one healthy food option.
- Ripe Market can use Vendor participants full names, photos, or other types of representation of the events without asking permission of the subjects.
- By registering as a Ripe Market Vendor, you consent to your details being added to the Ripe Market's database and receiving information via newsletter or direct messages on vendor promotions and Ripe Market news.
- Any Ripe Market vendor that is not acting in the best interest of the event, Ripe has the
 authority to ask the vendor to leave without refunding the participant's amount. Any vendor
 who damages or destroys any Ripe Market Property will be charged and held liable for
 covering all costs to rectify the damage.
- No outside food or beverage can be brought into or consumed at the Event. All food and beverages must be purchased from one of the participating Vendors.
- No third-party advertising can be made during the Ripe Market events. Anyone found to be doing this will be asked to leave.



- All Vendors must adhere to Ripe's third-party sponsorship requirements when announced.
- The Vendor is responsible for all direct and indirect costs associated with the setup and operating of their space and follow all rules and regulations of the organizer and venue.
- By entering the markets, you consent to being recorded by photography, audio and video and its release, publication, exhibition, or reproduction.
- By making a Booking at a Ripe Market, you agree to participate for the full duration of the Event timings and agree that the Organiser has the right to refuse future participation due to this
- Ripe reserves the right to amend its terms & conditions at any time.
- Any Vendor who doesn't not comply to the Ripe Market Terms and Conditions is subject to a 500aed penalty fee.

By booking and attending The Ripe Market, I agree to independently research, understand and adhere to all the venues Terms & Conditions as well as safety requirements and policies.

Company Name
Company Owner or POA Name
Company Owner or POA Signature:

Date: